AudaExplore
a Solera company

Audit™

With AudaExplore Compliance Solutions, insurers can customize and create multi-level compliance programs, and maximize claims file accuracy. "Estimate Check" and "Estimate Review" perform upfront audits, while "Audit" and "Reinspection" create backend audits.

Powerful Rules-Based Intelligent Estimate Auditing

AudaExplore Audit automates the process of identifying and assessing estimates that fail to comply with company guidelines and best practices. Once an appraisal resource writes and uploads an estimate, Audit compares it against configurable, preset rules based on company guidelines. Accessed through an easy-to-use Web interface and integrated with Audatex Estimating™, Audit provides detailed information on rule violations—within minutes.

Streamline the Auditing Process and Improve Claims Accuracy

AudaExplore Audit automates the estimate audit process and allows desk reviewers to quickly focus on critical estimates showing the largest variations from established rules. It greatly reduces the time needed to review estimates for noncompliance and inaccuracies. Through a sophisticated intelligent rules engine, Audit captures business rules that comply with company best practices and then compares estimates against those rules, improving claims accuracy. Plus, Audit helps monitor insurance partner compliance by capturing estimating performance over time.

AudaExplore Audit

Features and Benefits
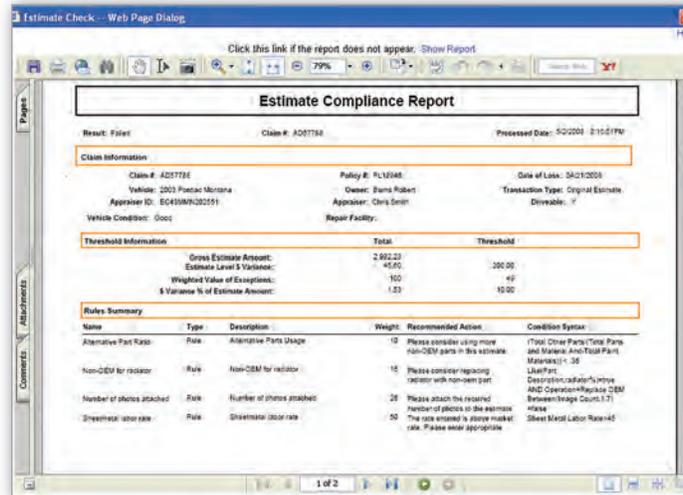
Advanced, flexible rules engine

- Customize rules for the entire office, individual staff or repair program partners
- Develop rules based on over 300 field criteria and 15,000 parts descriptors
- Create multiple rule groups with different thresholds, such as drivable vehicles vs. non-drivable vehicles, first party vs. liability claims
- Apply rules with multiple dependencies for maximum accuracy, such as aftermarket parts search for vehicles older than 2006 or with mileage over 20,000

Enhanced reporting

- Use the easy-to-read Estimate Compliance Report for specific recommendations on fixing failures
- Customize the results interface with multiple filters and sort criteria
- View reports aggregated at various organization levels and customizable workgroups
- Access performance reports on appraisers and top five failed rules
- Review monetary impact of guideline deviations

Full integration with other AudaExplore applications

- Streamline the claims process through integration with the Audatex Estimating and AudaExplore Workflow Management applications
- Easily assign estimates and claims for reinspection

ESTIMATE COMPLIANCE REPORT PROVIDES DETAILED INFORMATION ON ESTIMATE FAILURE.

World-Class Training and Technical Support

Training

AudaExplore offers instructor-led, computer-based and virtual training courses. As a Solera company, AudaExplore is the industry's first claims solutions provider approved as a member of the I-CAR® Industry Training Alliance℠ program—enabling students to earn points valid towards I-CAR Gold Class Professionals® and Platinum Individual™ requirements. In addition, as an IACET Authorized Provider, Audatex can offer Continuing Education Units (CEUs) for its programs that qualify under IACET guidelines.

Visit the AudaExplore Online Training Center, www.training.audatex.us, for more information and a list of upcoming classes.

Technical Support

AudaExplore technical support includes access to more than 100 highly trained representatives, available at 800-546-5237, from 8 a.m. to 8 p.m. Eastern, Monday through Friday. It also includes unlimited access to an online support website, www.support.audatex.us, that offers 24/7 e-based support, web chat, knowledge-base software and answers to your frequently asked questions.

Contact a Sales Rep Today

For more information:
Call: 1-800-237-4968 or
see us at **www.audaexplore.com**.