



## Audatex<sup>®</sup> Power Dispatch

*Manage the claims dispatch process efficiently and effectively-with next-generation dispatching technology from Audatex.*

### **Industry leading dispatch solution with advanced optimization engine**

Audatex Power Dispatch is the next generation dispatching tool from Audatex. It effectively captures loss information and intelligently allocates a loss assignment to the most efficient available staff appraisal resource. It allows dispatchers to react to appraiser schedule changes in real time using up-to-date status feedback from appraisers throughout the day. This web-based based solution is fully integrated with the Audatex Estimating application, eliminating redundancies and boosting collaboration.

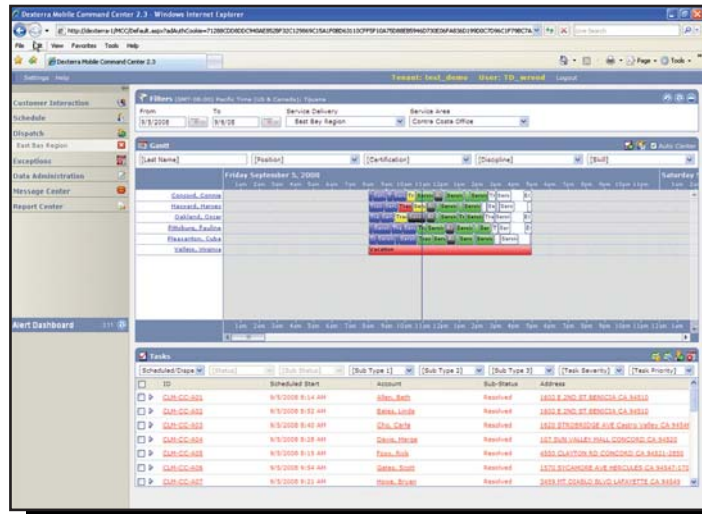
### **Maximize dispatcher and appraiser efficiency, reduce costs and drive customer satisfaction**

Audatex Power Dispatch is fueled by an advanced resource optimization engine that streamlines the front-end of the claims resolution processing. This tool enhances dispatcher productivity by automating a manual scheduling process. It improves appraisal resource allocation and cycle time. Ultimately insurers benefit with increased productivity, reduced loss adjustment expense and improved vehicle owner satisfaction.

# Audatex Power Dispatch

## Features and Benefits

- **Web-Based Solution** - Eliminates the need to install and maintain additional software since Audatex hosts the application.
- **Advanced Schedule Optimization Engine** - Allows dispatchers to run multiple "what-if" scenarios, with the option to let the system automatically provide recommendations, manually make their own decisions or use a combination of the two.
- **Easy, Flexible Self-Administration** - Optimizes appraiser scheduling based on standardized business rules defined by administrative users, such as assignment type and priority, or appraiser skill set. Administrative users can easily modify and change setting and business rule
- **Fully Integrated with the Audatex Application Suite** - Provides easy access to Audatex applications via the Audatex Claims Manager Web Portal to empower users, such as enabling appraisers to access detailed driving directions and update assignment status from within the Audatex Estimating application.
- **Concise, Preconfigured Reports** - Lets insurers track and measure productivity gain via standardized reports, such as the resource utilization report, productivity and travel time report, and SLA compliance reports.



DISPATCHER CAN REVIEW CURRENT APPRAISER SCHEDULES VIA INTUITIVE WEB-BASED INTERFACE

## World-Class Training and Technical Support

### Training

Audatex offers Instructor-led, Computer-based and Virtual Training courses. As a Solera company, it is the industry's first claims solutions provider approved as a member of the I-CAR® Industry Training Alliance<sup>SM</sup> program—enabling students to earn points valid towards I-CAR Gold Class Professionals® and Platinum Individual™ requirements. In addition, as an IACET Authorized Provider, Audatex can offer Continuing Education Units (CEUs) for its programs that qualify under IACET guidelines.

Visit the Audatex Online Training Center, [www.training.audatex.us](http://www.training.audatex.us), for more information and a list of upcoming classes.

### Technical Support

Audatex Technical Support includes access to more than 100 highly trained representatives, available at 800-546-5237, from 8 a.m. to 8 p.m. Eastern, Monday through Friday. It also includes unlimited access to an online support website, [www.support.audatex.us](http://www.support.audatex.us), that offers 24/7 e-based support, web chat, knowledge-base software and answers to your frequently asked questions.

## Contact a Sales Rep Today

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